

COVID-19 VIRUS – NEW POLICIES AND PROCEDURES:

PATIENTS

- 1) The clinic is now operated as an appointment only clinic.
- 2) New Patients or existing patients with no booked appointment, who require advice, or an appointment please call the clinic direct on 01273 455080
- 3) Patients who have a booked appointment are asked to arrive on time, not early/late. The clinic door will be closed to allow social distancing to take place between patients.
- 4) Only patients with booked appointments will be allowed into the clinic, one at a time the only exceptions being carers (when the patient cannot attend the treatment room alone), family members who live with the patient or where the patients have appointments booked together e.g. Husband and Wife.

HEALTH AND SAFTEY

- 5) ALL patients and people entering the clinic will be asked to have a Temperature Check, with a non-touch thermometer and asked to sanitise hands on arrival.
- 6) PPE will be worn by the Podiatrists and a scaled down version by the receptionist.
- 7) It is now mandatory to wear a face covering (not a face shield) in all areas of the clinic. Should you forget to bring yours, we do have a small supply (chargeable). If you are exempt from wearing a face covering, you will need to provide us with evidence of this.
- 8) The clinic and reception areas will be cleaned after each patient.

HOW LONG??

9) We will keep these policies in place and update them according to current guidelines change. Please bear with us through these changing times and help us to keep everyone safe and our business to remail open.